

VII. Components of a Successful Key Control Program

We've looked at "key control" of the past. When a master or sub master key was lost at a hotel (or an individual room key, for that matter), the Maintenance Department cut a new one. Interchangeable cores didn't really exist back then, and those that did were cost prohibitive. Hotel/Building/Facility owners and managers cannot take such risks anymore.

Courts have been clear that these owners, managers, contractors, service providers, etc., have a duty to the safety and security of their guests, employees, visitors and anyone else that happens upon their property. We've also read about some pretty scary True Stories and understand that effective key control programs and protocols are needed in virtually every environment, business and industry.

